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Donor Privacy Policy

The Ventura County Library Foundation (VCLF) is committed to keeping your information safe and secure and protecting your privacy. The information is used only by VCLF. We are grateful for and appreciate the generosity of our supporters; we work to ensure that all personal information is managed with care and transparency.

Information We Collect

We may collect the following donor information:

- Name, address, phone number, and email.
- Donation history and payment details.
- Communication preferences.

How We Use Donor Information

The information collected allows us to:

- Process donations and provide tax receipts.
- Send updates about library programs, funding initiatives, and special events.
- Acknowledge donor contributions and express gratitude.

Information Protection & Confidentiality

- We do not sell, rent, or trade donor information.
- Personal data is stored securely and is only accessible by authorized personnel.
- Online donations are processed through encrypted platforms to ensure security.
- Donors can request to remain anonymous in all publications and donor listings.

Donor Rights & Preferences

Donors have the right to:

- Review and update their personal information.
- Request limited or no contact from VCLF.
- Opt out of public recognition or listing of contributions.

Enrolling in email updates

If you give us permission to contact you by email, your name and contact information will be used for the sole purpose of sending you information about our organization, including news, events, and giving opportunities. You may choose to unsubscribe at any time by clicking the unsubscribe link in any email or by sending an email to info@vclibraryfoundation.org.

Donating Online

Online donations to VCLF are processed through encrypted platforms to ensure security. If you make an online donation, your credit card information will only be used to process your transaction and is not stored in our system.

If you prefer, you may donate by sending a check to:

Ventura County Library Foundation
P.O. Box 7531
Ventura, CA 93006

Changes to This Policy

This policy may be updated periodically to reflect best practices and compliance with privacy laws. Changes will be communicated through our website and direct outreach.

For any questions or requests regarding your privacy, please contact us at info@vclibraryfoundation.org.